



30-DAY EXCHANGE POLICIES

EFX Performance, Inc. will exchange any unworn, undamaged merchandise for up to 30-days from the shipped date. **EFX will only exchange product(s) from our online web store (EFXstore.com).** Customer must include an invoice/receipt with their returned merchandise in order to receive an exchange*. Please read the terms and conditions as well as the procedures for complete information.

TERMS AND CONDITIONS:

- EFX's 30-day Exchange is credited by EFXusa.com, store credit ONLY.**
- Exchange includes: (The credit of the current value of returned product(s) listed on EFXusa.com, credit of shipping & handling USPS First Class ONLY, and credit of tax if applicable).
- EFX will NOT exchange any merchandise purchased from an event or retail location.
- Exchanges are for online purchases ONLY (no exceptions).
- EFX is NOT responsible for lost or damaged packages, please INSURE and obtain a TRACKING number as a safe guard.
- Returned merchandise must be in sellable condition.
- Customer bears the cost of shipping the product(s) they wish to exchange to EFX.
- EFX shall NOT be liable under ANY circumstances for any indirect, incidental or consequential damages.

EXCHANGE PROCEDURES:

1. Fill out the exchange form (below) **COMPLETELY.**
2. Enclose the complete form and the invoice with the item(s) you're returning.
3. Send all return merchandise to:

EFX Performance, Inc
26022 Pala Ave.
Mission Viejo, CA 92691

Once product(s) is received and processed by EFX; e-mail confirmation will be sent to customer verifying their store credit balance.

If you have any further questions please feel free to e-mail us at CSS@efxstore.com.

If you would like to receive a refund for your purchase, please view our Refund Form.





EFX Performance, Inc
www.EFXUSA.com
866-808-3960

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CUSTOMER INFO

First Name: _____

Last Name: _____

Address: _____

City: _____

State/Province: _____

Country: _____

Zip: _____

Email: _____

Phone: _____

Website: _____

Place of purchase (check one)

EFXstore.com (order number): _____

Event: _____

Retail Store: _____

Other: _____

ITEMS RETURNED

Ovals: _____

Sports: _____

Neoprene: _____

Necklaces: _____

Anklets: _____

Pet Tags: _____

Notes: _____

