



## 30-Day Refund Policy

EFX Performance, Inc. warrants returns on all wristbands, necklaces, anklets, and pet tags. Items can be returned to EFX Performance, Inc. for a full refund within 30-days of order placement. Any items returned after this 30-days may be issued store credit only.

### TERMS AND CONDITIONS

**-EFX does not accept returns on any Foot Packs, Meridian Packs, or Silicone Meridian packs.**

-EFX only accepts returns from product purchased on EFXUSA.com

-EFX does NOT refund shipping of any kind.

-Customer must bear the cost of shipping the product(s) to EFX plus any expedited fees.

-EFX is not responsible for lost or damaged packages; please INSURE and obtain a TRACKING NUMBER as a safeguard.

-EFX shall NOT be liable under ANY circumstances for any indirect, incidental or consequential damages.

### RETURN PROCEDURES:

1. Fill out the exchange form (below) **COMPLETELY**.
2. Enclose the complete form and the invoice with the item(s) you're returning.
3. Send all return merchandise to:

**EFX Performance, Inc**  
26022 Pala Ave.  
Mission Viejo, CA 92691

*If you have any further questions please feel free to e-mail us at [CSS@efxstore.com](mailto:CSS@efxstore.com).*





EFX Performance, Inc  
www.EFXUSA.com  
866-808-3960

# 30-Day Refund Policy

### CUSTOMER INFO

First Name: \_\_\_\_\_  
Last Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State/Province: \_\_\_\_\_  
Zip: \_\_\_\_\_  
Country: \_\_\_\_\_

\*Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Order Number: \_\_\_\_\_

### REASON FOR RETURN:

- A. Product did not fit
- B. Product was unsatisfactory
- C. Did not like
- D. Other

### ITEMS RETURNED

Ovals: \_\_\_\_\_ Sports: \_\_\_\_\_ Ultras: \_\_\_\_\_

Neoprene: \_\_\_\_\_ Anklets: \_\_\_\_\_ Pet Tags: \_\_\_\_\_

HELP SAVE THE EARTH  PLEASE DO NOT WRITE UNDER THIS DASHED LINE (for EFX use only)

Date Processed: \_\_\_/\_\_\_/\_\_\_ Processed By: \_\_\_\_\_

SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_

Subtotal: \$ \_\_\_\_\_ . \_\_\_\_\_

Tax: \$ \_\_\_\_\_ . \_\_\_\_\_

Shipping: \$ \_\_\_\_\_ . \_\_\_\_\_ (Method): \_\_\_\_\_

**GRAND TOTAL: \$ \_\_\_\_\_ . \_\_\_\_\_**

